The Victoria Inn - Threemilestone
The Victoria Inn - Roche
The Norway Inn – Perranarworthal

"A warm welcome with pub grub - at our tables or delivered to yours"

Inn Cornwall Limited – Sustainability Policy

Effective Date: May 2025
Review Cycle: Annually or as required

At The Victoria Inn, we are proud to be a tenancy pub with **St Austell Brewery**, and a recognised contributor to the UK's sustainability movement. As ambassadors for the **British Institute of Innkeeping (BII)**, a **Top 50 UK Apprenticeship Employer**, and a featured venue in the **UK Green Pub Guide**, we are committed to operating responsibly—not just for today, but for the generations to come. In 2023, we joined the Zero Carbon Forum, a leading hospitality non-profit organisation promoting non-competitive collaboration across our industries. As well as a net zero steering group for the Bii Helping to guide our actions for positive outcomes.

We were honoured to be invited to **10 Downing Street** by Prime Minister Boris Johnson as part of the **SME Net Zero Launch**, and we continue to lead by example in the hospitality sector.

1. Energy Efficiency & Monitoring

- We operate under **REGO-certified electricity contracts** and have installed **46 solar panels** with **SolarEdge monitoring** to track renewable energy generation.
- Our **gas heating system** is managed by **digital radiator controllers** with **external climate sensors** to optimise usage.
- We are proud to be early adopters of **OH4 boiler pipe tape**, a new technology that has helped us reduce gas usage by **22%**.
- **Half-hourly utility data** is monitored and reviewed weekly, with **team-wide energy usage reports** shared to encourage awareness and accountability.
- **LED lighting** and **motion sensors** are installed throughout the premises to reduce unnecessary consumption.
- Our **2023 EPC report** was fully actioned, including the installation of **double glazing** and **enhanced cellar insulation**.

2. Smart Cellar & Beer Line Management

Policy Name	**Time off for Dependents/Emergency Leave Policy**		
Version No	Date	By Whom	Notes
V1	May 2025	Mark Holden	
V2			

- We've invested in **iDraught technology** to monitor beer line wastage and pouring efficiency.
- Our cellar features **cooling out-pipes**, **CQDS systems**, and **upgraded CO_2 tech** to reduce energy use.
- We were the first site to pilot **InnSave**, a Carlsberg-developed cooler efficiency system, which we helped shape through early testing.
- **Cellar door curtains** have been installed to maintain temperature control.

3. Waste Reduction & Recycling

- We comply fully with **Waste Duty of Care** regulations and work with **SSW technicians** to reduce water waste.
- We use **bagasse packaging**, **eco napkins**, and **bamboo pulp straws** to minimise single-use plastics.
- **Water butts** and **plant watering systems** are used to conserve water in our outdoor areas.
- All waste is sorted for **recycling**, and food and beverage waste is monitored weekly.

4. Sustainable Procurement & Local Sourcing

- We follow a **green equipment purchasing policy**, prioritising energy-efficient and low-impact appliances.
- All procurement for refurbishments and renewals is evaluated for **long-term efficiency and sustainability**.
- We hold a **Marine Shellfish License**, enabling us to responsibly source and serve fresh local seafood.
- We proudly purchase **local game and lamb directly from trusted Cornish suppliers**, supporting the regional economy and reducing food miles.
- We favour **renewable beer gas** and **local suppliers** wherever possible.
- Our menus include **vegan options** to promote more sustainable and inclusive dining choices.

5. Transport & Delivery

- We operate **EV charging units** on-site for customer and staff use.
- Our delivery vehicles are **electric vehicles (EVs)**, reducing emissions and supporting our low-carbon goals.

6. Team Engagement & Career Development

- We are committed to investing in **careers in hospitality**, offering structured training and development opportunities.
- As proud members of the **Cornwall Hospitality Collective**, we actively promote hospitality as a rewarding and sustainable career path.
- Our team receives **weekly energy usage comparisons** and is encouraged to contribute ideas for improvement.
- Sustainability is embedded in our training and culture, with regular updates and recognition for eco-conscious practices.

- We use **cloud-based IT systems** to reduce paper waste and improve operational efficiency.

7. Landlord Engagement & Innovation

- We maintain **high levels of communication** with our landlord, **St Austell Brewery**, providing regular feedback on sustainability findings and collaborating on shared goals.
- We actively **trial new technologies** and share performance data to support innovation across the wider estate.
- Our feedback on systems like **OH4** and **InnSave** has contributed to broader adoption and development of energy-saving technologies.

8. Future Commitments

- We are actively exploring **large-capacity battery storage** to further enhance our energy independence.
- We will continue to review our **EPC rating** annually and implement improvements as needed.
- Our sustainability policy will be reviewed and updated annually to reflect new technologies, regulations, and opportunities.